



# HOSHIZAKI AMERICA, INC

## SERVICE BULLETIN

SB25-0013

Nov 6, 2025

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### Subject: Label requirements for flammable refrigerant models

The purpose of this bulletin is to inform the field and to provide information pertaining to the location, and the minimum floor area requirements of R-290.

#### R-290 Ice machine placement

##### Reach-In Units:

- If greater than 114 g (4 oz.), do not install in public corridor or lobby

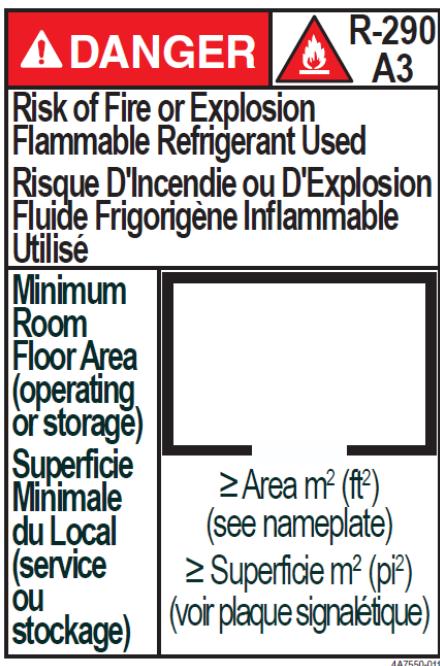
##### Ice Machines

- If greater than 152 g (5.3 oz.), do not install within 6 m (20 ft) of open flame
- For an ice machine the maximum R-290 charge is 494 g.

#### Minimum room floor area

- Based on refrigerant charge size
- Detailed in the instruction manual
- The minimum room floor area for the maximum charge amount is 23.6 m<sup>2</sup> (254.4 ft<sup>2</sup>)

Label Example:



Nameplate Example:



**J/H series to “K” series are refrigerant changes**

- Impacted products:
  - AM/C Model
  - Flaker/Cubelet models
  - KM Models
  - IM Models

**J/H/K series to “L” series are Next Gen KM Models and changes**

- Impacted products: KM modular and stackable models only currently
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**“D” Model Consolidation for Mid-KM/F machines**

- Next Gen KM Changes (“L” Models): all 22” and 30” will be 24” deep
- Aligning the nomenclature for the rest of the products

**Capacity/Width:**

- For all modular and stackable units product width will be in the model number

Please ensure that all servicing procedures adhere strictly to these guidelines to maintain compliance and ensure the safety and reliability of Hoshizaki products.

If you have any questions, please contact Hoshizaki Technical Support at:  
1-800-233-1940, or at email: [tech-support@hoshizaki.com](mailto:tech-support@hoshizaki.com)